



Did we get it right?

We would very much like to receive your feedback. You can choose to remain anonymous should you wish to.

Your name: Contact no. or email:

Parent or Carer/ Other (Please specify):

Please indicate which of our Services you are commenting on...

76 Canute Rd 22 St Peters Rd St Marks 63 Collier Rd 43 Sedlescombe Rd Sth

Please rate the physical environment, security and cleanliness of the Service.

Very Happy <input type="checkbox"/>	Good <input type="checkbox"/>	Satisfactory <input type="checkbox"/>
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How good are we at supporting and encouraging our Service Users to individualise their personal space?

Very Happy <input type="checkbox"/>	Good <input type="checkbox"/>	Satisfactory <input type="checkbox"/>
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Please rate the variety & quality of meals offered to our Service Users

Very Happy <input type="checkbox"/>	Good <input type="checkbox"/>	Satisfactory <input type="checkbox"/>
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How well do you think we do at supporting our Service Users to access the local community?

Very Happy <input type="checkbox"/>	Good <input type="checkbox"/>	Satisfactory <input type="checkbox"/>
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How well do you think that we promote independence for our Service Users?

Very Happy <input type="checkbox"/>	Good <input type="checkbox"/>	Satisfactory <input type="checkbox"/>
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Partners: Dominic Kennard : Francesca Kennard



Did we get it right?

If you have ever made a complaint, how would you say the issue was dealt with?

Very Happy <input type="checkbox"/>	Good <input type="checkbox"/>	Satisfactory <input type="checkbox"/>
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How well do you think our staff team know our Service Users?

Very Happy <input type="checkbox"/>	Good <input type="checkbox"/>	Satisfactory <input type="checkbox"/>
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How well do you think our Service meets the needs of our Service Users?

Very Happy <input type="checkbox"/>	Good <input type="checkbox"/>	Satisfactory <input type="checkbox"/>
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How would you rate the level of communication/correspondence between yourself and the Service?

Very Happy <input type="checkbox"/>	Good <input type="checkbox"/>	Satisfactory <input type="checkbox"/>
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How would you rate the Service for involving our Service Users in reviews and meetings?

Very Happy <input type="checkbox"/>	Good <input type="checkbox"/>	Satisfactory <input type="checkbox"/>
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Please return this questionnaire by email or print it and return it to us at the address below.

Any other comments?

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Your feedback is very important to us for our continued improvement and development.

Thank you for your time.

Partners: Dominic Kennard : Francesca Kennard